

Vegas Cash Home Offer, LLC
Do Not Call Policy

Date of Last Revision: November 12th, 2024

1. Policy Statement

Vegas Cash Home Offer, LLC and its subsidiaries (collectively, “VCHO”) is committed to compliance with the Telephone Consumer Protection Act (as amended from time to time, the “TCPA”) and respects the privacy of individuals. This Do Not Call (DNW) Policy (this “Policy”) outlines our procedures for maintaining a DNC list and ensuring compliance with TCPA regulations.

2. Scope

This policy applies to all employees, contractors, and agents of VCHO who engage in telemarketing or telephone solicitation activities.

3. Do Not Call List

- **Establishment:** VCHO maintains a Do Not Call list containing the phone numbers of individuals who have requested not to receive telemarketing calls and/or text messages.
- **Methods of Inclusion:** Individuals may be added to the DNC list by requesting to be placed on it through any reasonable means, including phone, email, website form, or written request.
- **Timing:** VCHO will process DNC requests within a reasonable time frame, typically within 30 days of receipt.

4. Prohibited Actions

- **Calling DNC Numbers:** It is prohibited for VCHO or its agents to make telemarketing calls to any phone number on the DNC list unless an exemption applies (e.g., prior written consent, an established business relationship).
- **Third-Party Compliance:** Third-party telemarketers or lead generators acting on behalf of VCHO must comply with this DNC policy and adhere to the DNC list maintained by VCHO.

5. Training and Awareness

- **Employee Training:** Employees involved in telemarketing or telephone solicitation activities will receive training on this DNC policy, TCPA regulations,

and the importance of respecting DNC requests, as well as how to comply with VCHO's internal DNC list.

- **Supervision:** Supervisors will monitor compliance with this policy and take appropriate corrective actions if violations occur.

6. Recordkeeping

- **Retention:** VCHO will retain records related to DNC requests and compliance efforts for at least two years from the date a DNC request is received.

7. Monitoring and Enforcement

- **Monitoring:** VCHO will regularly review its telemarketing practices to ensure compliance with this DNC policy and TCPA requirements.
- **Enforcement:** Violations of this DNC policy may result in disciplinary action, up to and including termination of employment or contract.

8. Contact Information

- **DNC Requests:** To submit a request to be placed on the DNC list, individuals can contact VCHO using the following methods:
 - Phone: (702) 825-5063
 - Email: privacy@vegascashhomeoffer.com
 - Website: <https://vegascashhomeoffer.com/privacy-policy/>

9. Amendments

VCHO reserves the right to amend this Do Not Call Policy at any time. Any changes will be communicated to employees and updated in relevant training materials.

10. Compliance

Individuals can contact privacy@vegascashhomeoffer.com with respect to any compliance issues relating to this DNC policy and TCPA regulations.

Date of Last Revision: November 12th, 2024

This policy is designed to ensure VCHO adheres to TCPA requirements regarding telemarketing and telephone solicitation activities, including text messaging and SMS activities, and respects individuals' preferences regarding receiving telemarketing calls.